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MY CU Services Partners with CU*Answers on Managed Technology Services

Middletown, Pa. & Grand Rapids, Mi. (April 18, 2023) – MY CU Services, the payment CUSO of Vizo Financial, and CU*Answers have deepened their strategic partnership to include managed technology services.

“We are excited to expand our relationship with CU*Answers by partnering to offer their managed IT services to our credit unions,” said Jeffrey Stoner, chief technology and strategy officer at Vizo Financial. “We are confident that their enhanced IT service offerings and wide network of IT professionals will bring considerable benefits to our credit unions.”

Matt Sawtell, VP of managed technology sales at CU*Answers, added, “We’re very pleased with the opportunity to partner with MY CU Services and to serve their credit unions in this new capacity. Our network services team brings a proven approach to technology management and specializes in the credit union space with subject matter expertise around cybersecurity, compliance and high availability.”

The joint project will be a collaborative effort to finalize the migration of existing MY CU Services-managed IT clients to the CNS Managed Technology service. CU*Answers Network Services is more than just a service provider, they are an extension of the credit union’s team. Their managed technology meets all of a credit union’s IT needs, including in the areas of day-to-day technology management, cybersecurity, business continuity, hardware/software sales, managed cloud services and more.

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About MY CU® Services, LLC

MY CU Services is the wholly-owned payment CUSO of Vizo Financial and a leading provider of electronic payments and mobile and technology solutions for credit unions. MY CU Services currently provides services to more than 1,100 credit unions nationwide. For more information, visit www.mycuservices.com. It’s time to Experience the Difference with MY CU Services.

About CU*Answers, Inc.

CU*Answers offers expertise in implementing technical solutions to operational needs and is a leader in helping credit unions form strategic alliances and partnerships. CU*Answers provides a wide variety of services for credit unions including its flagship CU*BASE® processing system (online and in-house) and Internet development services featuring **It’s Me 247** online and mobile banking. For more information, visit www.cuanswers.com.