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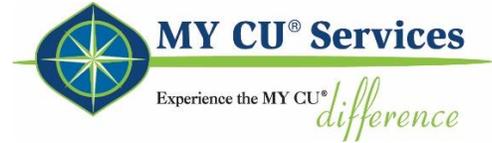
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CU*Answers and MY CU Services Launch New Strategic Partnership

Grand Rapids, Mich. (February 28, 2020) CU*Answers, Inc., the Grand Rapids, Michigan-based cooperative CUSO, and MY CU Services, the payment and technology CUSO of Vizo Financial, have launched a new strategic partnership to provide technical and operational services to the growing community of credit unions served by the two organizations. Based on this strategic alliance, MY CU Services became the third Group Provider partner of CU*Answers, joining Liberty Lake, Washington-based CU*Northwest, Inc. and Fairhope, Alabama-based CU*South, Inc.

Commenting on the new partnership, CU*Answers CEO, Randy Karnes, said, “We are pleased to welcome MY CU Services to our network of CUSOs and two companies working closely to help transform the valued relationships that credit unions have with the Vizo Financial community. By leveraging our technical solutions to serve what is unique about that community, CU*Answers and MY CU Services are collaborating on a new approach – a collective approach – leveraging what we have in common for the mutual success of our firms and our credit union owners. I couldn’t think of a better way to kick off our 50th year as a cooperative and look forward to our teams rolling up their sleeves to build something special together.”

Jay Murray, CEO of Vizo Financial Corporate Credit Union and chair of MY CU Services, commented, “By partnering with CU*Answers, our members are going to get the best of both worlds – a well-established core system with all the functionality and features required to meet their needs, as well as assistance and support from their corporate. We’re utilizing the power of cooperation, an essential part of our movement, to provide new core solutions while maintaining a sense of familiarity and consistency for credit unions that have been part of our core family for years. We believe this is a step in the right direction to help drive credit union success.”

In addition, Vizo Financial’s president, David Brehmer, said, “We thought it was important to find a partner that was inside the credit union movement so that we could control our own destiny and maximize our cooperative principles. With that in mind, CU*Answers proved to be a perfect fit, as they understand and care about the needs of credit unions, and together we will be able to offer a full back-office core solution with the capacity to grow with the evolving needs of our members.”

The initial tactical projects will be a collaborative effort to migrate MY CU Services’ core data processing clients to the CU*BASE core data processing suite owned by CU*Answers.

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About CU*Answers

CU*Answers, headquartered in Grand Rapids, Michigan, provides services to over 178 credit unions in 22 states plus Washington, D.C., representing two million credit union members. CU*Answers is truly a complete service provider for credit unions, offering a wide array of products to meet rapidly changing needs. For more information, visit www.cuanswers.com.

About MY CU® Services, LLC

MY CU Services is a leading provider of electronic payment, mobile and technology solutions for credit unions, headquartered in Middletown, Pa. MY CU Services currently provide services to more than 1,300 credit unions nationwide. For more information, visit www.mycuservices.com. It's time to Experience the Difference with MY CU Services.

About Vizo Financial Corporate Credit Union

Vizo Financial Corporate Credit Union's goal is to drive credit union success through proven EXCELLENCE, unmatched EXPERTISE and engaged PARTNERSHIPS. It is a state-chartered corporate credit union that serves CUSOs, leagues, chapters and more than 1,200 credit unions in the U.S. and Canada. Vizo Financial provides money management, payments, technology, risk management and people development solutions. For more information, please visit www.vfccu.org.